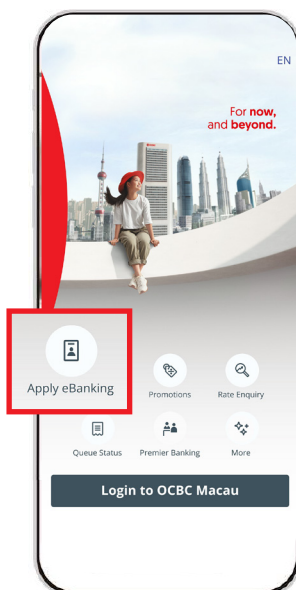


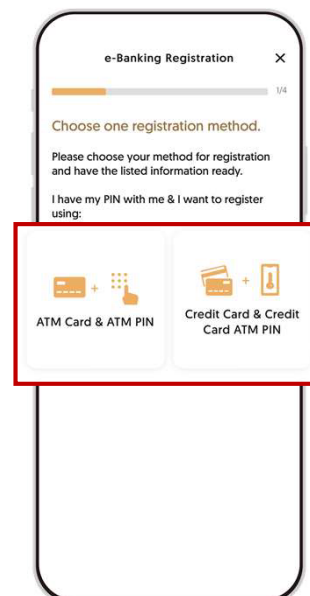
1 e-Banking Registration

How to register for Personal e-Banking Services in Mobile App?

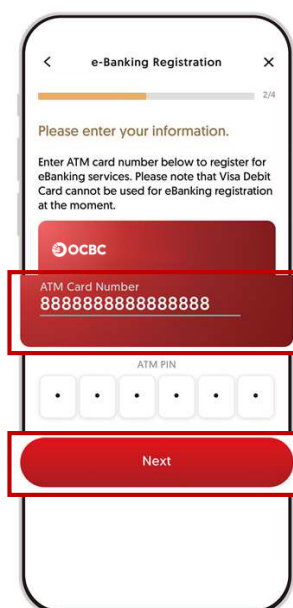
- 1 Go to Login page and press **Apply eBanking**



- 2 Select **ATM card or Credit Card** for registration

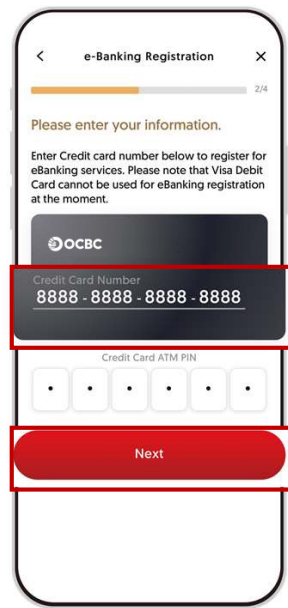


- 3 Input Card number and PIN. Then click **Next**.



ATM

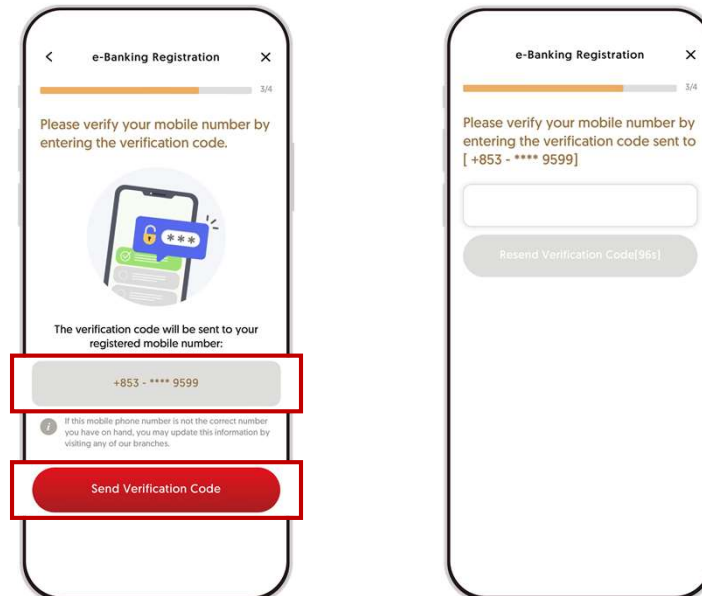
or



Credit Card

② e-Banking Registration

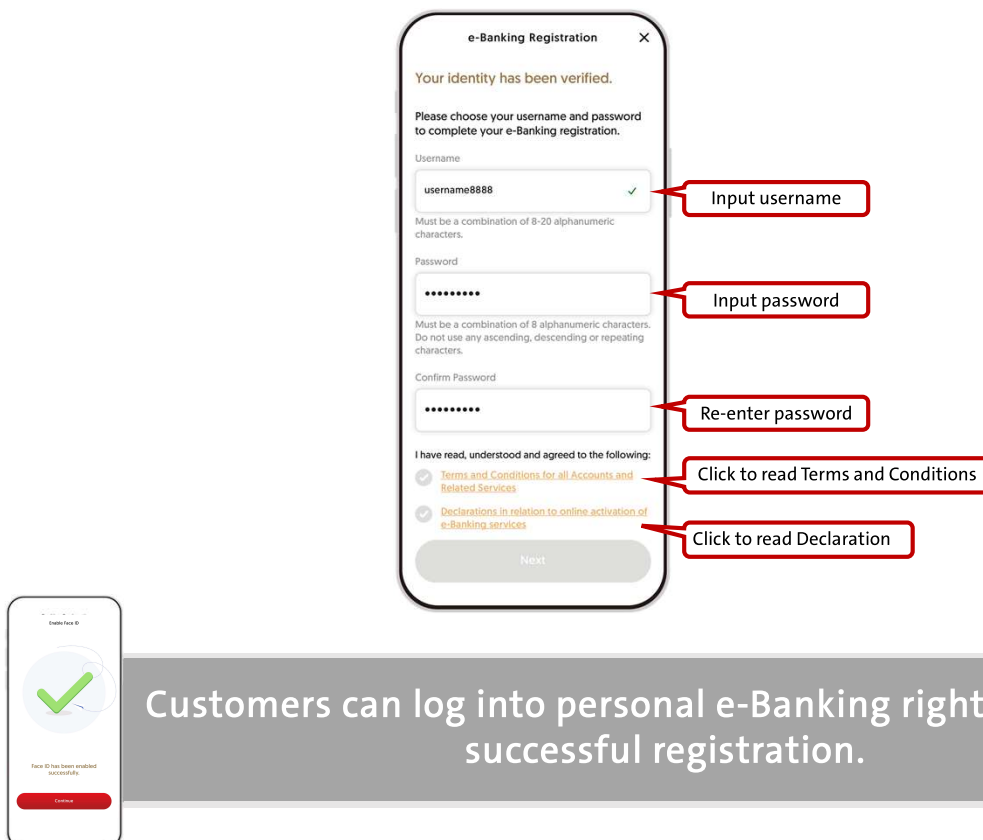
- 4 Click Send Verification Code to receive SMS and input one-time password (OTP)



The first screenshot shows the 'e-Banking Registration' screen with a progress bar at 3/4. It instructs the user to verify their mobile number by entering the verification code. Below this, it states 'The verification code will be sent to your registered mobile number:' followed by the phone number '+853 - **** 9599'. A red box highlights the phone number, and another red box highlights the 'Send Verification Code' button. A small note below the phone number says: 'If this mobile phone number is not the correct number you have on hand, you may update this information by visiting any of our branches.'

The second screenshot shows the same screen after clicking 'Send Verification Code'. It now displays a text input field for the verification code and a 'Resend Verification Code[96s]' button.

- 5 Set up self-assigned Username and Password
Click to read Terms and Conditions & Declaration



The screenshot shows the 'e-Banking Registration' screen with a progress bar at 4/4. It states 'Your identity has been verified.' and 'Please choose your username and password to complete your e-Banking registration.' Below this are three input fields: 'Username' (containing 'username8888'), 'Password' (containing '*****'), and 'Confirm Password' (containing '*****'). Each field has a red callout box pointing to it with the text 'Input username', 'Input password', and 'Re-enter password' respectively. Below the input fields are two checkboxes: 'Terms and Conditions for all Accounts and Related Services' and 'Declarations in relation to online activation of e-Banking services'. Each checkbox has a red callout box pointing to it with the text 'Click to read Terms and Conditions' and 'Click to read Declaration' respectively. At the bottom is a 'Next' button.

Below the main screenshot is a smaller screenshot showing a green checkmark and the text 'Face ID has been enabled successfully'.

Customers can log into personal e-Banking right away upon successful registration.