



Beware of Telephone Scams by Impersonating Bank

Criminals Impersonate bank staff in an attempt to obtain bank account and personal information via telephone scams. To protect your personal assets, end suspicious calls and seek assistance if need.



Stay vigilant and guard against scams

- Exercise caution with calls from unknown sources.
- Immediately terminate suspicious calls from potential scammers.



Beware of fraudulent traps

- Bank will not request personal information via phone call, email, SMS, hyperlinks, QR code, etc.



If you receive suspicious calls or experience losses, seek assistance promptly

- If you suspect a scam, contact us at (853)2833 5678 or contact Judiciary Police.

Reference source: Monetary Authority of Macao

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OCBC Macau



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Security Alert:

OCBC Bank will never ask out customers to provide or validate their personal and/or account related information by emails or through any hyperlinks embedded in such emails. The Bank will not send out emails with embedded links. Customers should contact us via our official website.

Should you want to unsubscribe any electronic marketing messages from the Bank, please inform us via written requests on "unsubscribe e-marketing messages". In the request, your bank/credit card account and account no. should be indicated, together with your signature (the one registered at the Bank). You may submit the request to our branches or mail it to Macau P.O. Box no. 3087. This service will not incur any cost.