

卡類結單背頁資料

所有網上理財客戶現可免費享用「電子結單及交易通知書」服務。為支持環保，請即登入網上理財，選擇「終止郵寄結單及交易通知書」。查詢熱線：2832 2222。

有關卡賬戶之重要資料

付款辦法

A. 銀通「繳費易」服務

可憑港、澳銀行的銀通櫃員卡，透過任何貼有「繳費易」標誌的銀通自動櫃員機，轉賬繳付華僑銀行信用卡賬款。閣下於星期一至星期五下午七時半前之付款指示當日辦妥。(星期六、日及公眾假期除外)

B. 電子理財服務

只需申請網上理財服務或電話理財服務，即可 24 小時透過互聯網或電話由閣下之華僑銀行戶口轉賬付款。(如欲即日過數，付款須於晚上 8 時前辦理。本行有權就上述截數時間隨時作出更改而毋須通知持卡人)。

C. 自動轉賬

只需填妥直接付款授權書並交回本行，經確認後，本行將按月於到期付款當日從閣下指定之戶口中扣除。

D. 郵寄

可將抬頭寫上「華僑銀行(澳門)股份有限公司-信用卡部」的劃線支票(支票背面請註明卡賬戶之號碼)連同付款存根，於到期付款前五個工作天郵寄致「澳門郵箱 3087 號華僑銀行(澳門)股份有限公司-信用卡部」，請勿郵寄現金或期票。

E. 分行付款

可前往總行或各分行以現金、支票或轉賬付款。

月結單

A. 為保障閣下之利益，請即核對此結單所載之賬目是否正確。如本行於發出結單後十四日內，未接獲任何異議，一切賬項均作實論。

B. 信用卡客戶如於澳門以外地區或以非信用卡原幣簽賬，賬款將於記賬日期當日按照 VISA、MasterCard 國際組織或中國銀聯當時釐定之匯率折算為原卡貨幣，方誌進持卡人信用卡賬戶；並向 VISA/MasterCard 卡戶收取簽賬額之 1% 海外交易費，及 0.75% 之本行跨境/外幣兌換服務費。

C. 有關財務費用、逾期費用及其他費用之計算方法及事項，請參閱相關之持卡人協議，或瀏覽本行網頁 www.ocbc.com.mo 以獲取該協議之最近版本。

若閣下對賬項有任何疑問

請致函或致電本行信用卡部查詢

地址：華僑銀行(澳門)股份有限公司

信用卡部

澳門新馬路 241 號

電話：(853) 2832 3641 · 2832 2223

傳真：(853)28371538

白金卡專線：(853)2832 3131

24 小時自動化查詢熱線：(853)8398 8688

如卡遺失或被竊

請即致電信用卡部，並以書面作實

電話：香港(852)3199 9000 或 澳門(853)2838 8144

一切通訊，請詳述閣下華僑銀行信用卡/快易錢賬號，並請以申請表上之印鑑簽署。

備註：本行有權隨時調整各項利率及收費而毋須事前通知持卡人。

Internet Banking customer can now enjoy free eStatement/eAdvice. To support green living, please choose to discontinue paper statement/advice via internet Banking service. Hotline: 2832 2222.

Important information about your Card Account

Payment

A. "Jet Payment" at ATM

Payment can be made by transferring funds at "Jet Payment" ATM using Jetco ATM card. Payment made before 7:30pm on weekdays (except Sat., Sun & public holidays) will be executed on the same day.

B. eBanking Service

Apply for our Internet Banking Service or Telematic Banking Service, and you can simply transfer funds from your account to settle your payment anytime via internet or telephone. (Payment should be made before 8:00pm for same day processing. The Bank reserves the right that the cut-off time may be varied from time to time without notification.)

C. Autopay

Enroll in the autopay service by completing and returning an authorization form. Once your enrollment is confirmed, all subsequent payment will be made by debiting your account directly on the payment Due Date.

D. By Mail

Please make crossed cheque payable to "OCBC Bank (Macau) Limited – Credit Card Department" and write the account no. on the back of the cheque, mail it together with the payment coupon 5 working days before payment due date. Please don't send cash or post-dated cheque.

E. Branch Payment

By cash, Cheque or Account transfer at any OCBC Bank Macau Branch.

Statement

A. For Your protection, please check this statement at once. If no error is reported within 14 days from the statement date, the account transaction will be considered correct.

B. Transaction effected in outside Macau or no-card currency, shall be debited to the Card Account after conversion at the prevailing exchange rate determined by VISA or MasterCard International or China Unionpay on the transaction post date. For VISA/MasterCard Cardholder, an extra 1% Cross Border Fee and a 0.75% Overseas Transaction / Conversion Fee levied by the Bank shall be debited to the card account.

C. For illustration and calculation of finance charge, late charge and other charge, please refer to the relevant card holder agreement, or visit our website www.ocbc.com.mo for the latest version.

D. Please retain this statement for your records.

For Any Query Concerning Your Account

Please send enquiries to: OCBC Bank (Macau) Limited
Credit Card Department,
241, Ave. de Almeida Ribeiro, Macau

Or call: (853) 2832 3641, 2832 2223

Fax: (853) 2837 1538

Platinum Card Hotline: (853) 2832 3131

24-hour automated enquiry: (853) 8398 8688

For Lost or Stolen Card

Please immediately call our Credit Card Department and confirm to us in writing

Tel: Hong Kong (852) 3199 9000 or Macau (853) 2838 8144

Kindly state your account number and use signature same as your application form for all correspondence.

Note: Our Bank reserves the rights to adjust any rates and charges without prior notice.